



Cylinder Repair TERMS AND CONDITIONS

Acceptance – Consenting to receive the customer’s parts by John Jewell Aircraft, Inc. (JJA), or the initiating of any repair process, or the furnishing of any reconditioned product, or the acceptance of payment, constitutes unconditional acceptance of these Terms and Conditions.

Identification – The customer is required to properly identify, by part number, each of the parts shipped to our facility. JJA is not liable for misidentifying a customer’s part in the absence of documentation or omission by the customer.

Instructions - Each order entering JJA must be accompanied by written instructions from the customer. Verbal instructions are not recommended. JJA will not be held responsible for failure to comply with verbal instructions.

- Purchase Order (when required)
- Specific work instructions including:
 - Engine make and model, serial number, hours since last overhaul,
 - Inspect and Advise -or- Overhaul. Absent specific instructions, we will assume that a customer wishes to have their cylinder(s) reworked and returned to serviceable condition in accordance with our approved processes. We will normally contact the customer when inspection determines that a part cannot be made serviceable (rejected).
 - If you are sending in cylinder/parts related to an insurance claim, warranty claim or requiring special handling, written instructions must be received by JJA in advance for handling of these.
 - Whether parts replaced should be new or if serviceable is acceptable, when available.
 - Please specify which Service Bulletins and/or Airworthiness Directives you want included.

Receiving Confirmation - JJA can only be responsible for parts received. The customer is responsible to ensure the parts reach our facility undamaged. Upon receipt, contents received will be verified against the customer-supplied contents list. JJA will notify customer should a contents discrepancy be found.

Schedule - Delivery date is dependent on JJA shop workload at the time parts are received. Lead times may vary by cylinder model and part(s) availability. JJA reserves the right to terminate any customer’s work order without liability for such termination.

Payment - Is required at time of shipment unless credit terms have been prearranged.

Deposits - Cylinder core deposit will be included on each exchange cylinder purchase. This core deposit is refundable (to the invoiced customer) upon receipt of acceptable cylinder core. JJA reserves the right to require 50% deposit at time of order for large cylinder orders (including overhaul services and exchange cylinders purchases) balance is required at time of shipment.

Pricing – Parts for cylinder overhaul and installation are purchased by JJA for use in the Repair Station. The FAA requires these parts to have traceability documentation and control history when installed by JJA. When using any customer-supplied parts, JJA requires traceability documentation for customer’s parts and reserves the right to inspect/accept/reject use of such parts prior to installation by JJA. Upon use of customer-supplied parts, JJA will retain in its control file all supplied traceability documentation. JJA reserves the right to assess a handling fee up to 25% of MFR’s list price for any customer-supplied parts.

Cores – Cylinder cores submitted for exchange credit must be submitted in “like assembly” condition of exchanged cylinder (stud assembly, valve assembly or complete assembly). Upon request, rejected cores/ parts will be returned to the customer. Shipping charges will apply.